



Reedsburg Public Library Wireless Access



The Reedsburg Public Library offers FREE wireless access for library patrons to use with their own personal notebooks, laptops and other mobile devices.

Please note that details for configuring your device will vary by device and individual settings. In most cases, you should be able to connect with the wireless network with a few quick steps:

- **Click on the wireless icon on your screen.**
- **Select Reedsburg Public Library as the desired network.**
- **Open your Internet browser (Internet Explorer, Firefox, Netscape, etc)**
- **You will be directed to our security page**
- **First-time users should register (look for the link below the log-in blanks)**
- **Log-in with your e-mail address and the password you selected at registration.**

Use of the wireless network is governed by the Library's Internet Policy.

WIRELESS TROUBLESHOOTING

- **Does your computer have a wireless card?** (*We wouldn't ask if it hasn't happened...*)
- **Is there a switch to turn on the wireless?** Devices with built-in wireless cards will often have a switch on the side or front. OR, you may need to click on the wireless icon on the screen in order to turn it on.
- **Have you accessed our wireless network before?**
First-time users must register before accessing the wireless network. Look for the registration link below the log-in blanks.
- **Have you used any wireless access before?** If not, you may need to change some of the network settings on your computer in order to access wireless networks.
- **Have you or someone else used this device on our wireless network?** Only one user per device is recognized by our system, so you need to use the same log-in and password each time it is used on our network. If you forget your log-in or password, ask a staff member to reset your account.
- **Have you uploaded/downloaded a lot of information?** The maximum daily transfer is 25MB. If you've exceeded this, you won't be able to connect. 25MB is used up quickly by uploading e-mail or installing updates.
- **Is our wireless network functioning properly?** If you've checked these tips and are still unable to connect, please report the problem to staff. They can verify that the system is online and reset it if there is a problem.

If problems persist, you may wish to consult your users manual for additional troubleshooting tips or seek assistance from your manufacturer. Since each computer is different, library staff can not provide detailed assistance in configuring your device or troubleshooting access problems.